

Microsoft Windows 7 Desktop Support and Administration: Exams 70-685 and 70-686

Darril Gibson

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Microsoft Windows 7 Desktop Support and Administration: Exams 70-685 and 70-686 Darril Gibson This book is the ideal guide for those for desktop support technicians and administrators who are in the trenches. Designed to give the reader the insight of a support technician and administrator, this book focuses on the skills, topics, technologies, and potential pitfalls they can expect to face in the real world. They will learn to successfully troubleshoot desktop environments that run on microsoft windows 7, as well as educate users to help them solve hardware and software application issues. They will also learn how to manage an organization's desktop environment on a large scale, including planning and configuring the desktop infrastructure. Planning for the installation of windows 7. Automating the deployment of windows 7. Using the command prompt and powershell. Managing the life cycle - keeping windows 7 up-to-date. Maintaining and troubleshooting windows 7. Configuring and troubleshooting application issues. Networking with windows 7. Accessing resources on a network. Managing windows 7 in a domain. Managing window 7 with group policy. Managing security in windows 7. Supporting mobile windows 7 users. Administering internet explorer.



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